

S. Colleen Puckett

Experience

**Good Legal Firm, LLC, Manager of Client Care, Roswell Georgia
December 2013- Present.**

- Practice focuses on juvenile law, child welfare law, child abuse and neglect legitimations, crimes against children, and appeals.
- Manage Client Care.
- Meet with Clients to provide support and direction.
- Maintain contact with Clients to continue support and direction.
- Mentor Clients on issues surrounding family stress and care.
 - Interview witnesses for cases.
 - Investigate all non-legal issues that arise in cases.
 - Manage filing and service of legal documents.
 - Manage firm correspondence and contact.
 - Manage all firm scheduling.
 - Manage client payments.

**The Little Gym, Motor Skill Development Instructor, Snellville, Georgia
June 2005- Present.**

- Experience instructing motor skill development classes for children ages four months to twelve years of age.
- Supervised co-workers ensuring safety of the children, facility maintenance, and enrollment.
- Trained in child development.
- Supervised children during day camps.
- Experience with multiple computer systems.
- Experience with customer relationships.

Presentations

- July 2015, "Trial Skills Training" at the ABA National Parents' Attorneys Conference and the ABA Children and the Law Conference, Washington, District of Columbia.
- July 2015, "Medical Child Abuse" at the ABA National Parents' Attorneys Conference and the ABA Children and the Law Conference, Washington, District of Columbia.
- February 2015 Presented "Shaken Baby Syndrome and Georgia Case Law" Child Welfare Law Specialist Meeting, Atlanta, Georgia.
- November 2014 "Client Care" at the DeKalb County Parent's Attorney Conference, Decatur, Georgia.
- June 2014 Presented "Effects of Removal on Children" Youth Law Conference, Atlanta, Georgia
- November 2013 Presented "Making Quality Representation a Reality" to Region IV Parent Attorney Leadership Summit, Raleigh, North Carolina

Training

- July 2015, ABA National Parents' Attorneys Conference and the ABA Children and the Law Conference, Washington, District of Columbia.
- November 2014, DeKalb County Parent's Attorney Conference, Decatur, Georgia.
- August, 2014 National Conference for the National Association of Counsel for Children, Denver, Colorado.
- November 2013 Region IV Parent Attorney Leadership Summit, Raleigh, North Carolina.